

Knowledge posts

| Name | Knowledge category | Tags | Created |
|---|--|--|------------------|
| Alerts - Early Warning System | 01. Easy Redmine, Alerts - Early Warning System | | 25/10/2012 11:50 |
| Attendance Management | 02. Resource management, Attendance Management | attendance, time logging | 25/10/2012 11:56 |
| Knowledge base - Documentation System | Project Knowledge Base, 07. Strategic planning | knowledge base | 25/10/2012 12:03 |
| Contacts | Contacts, 06. Sales CRM | contacts, QR, vCard, CSV, import, export | 25/10/2012 12:06 |
| Contacts sync via CardDav | Contacts | | 22/12/2014 17:51 |
| Task relations | 01. Easy Redmine | relations tasks | 03/03/2015 14:48 |
| CBS - Cost Breakdown Structure | 05. Finance plugins, CBS - Cost Breakdown Structure | budgets | 31/07/2015 16:51 |
| Create a new project | 01. Easy Redmine, Project Templates, Quick Project Planner | project, starting with Easy Redmine | 03/08/2015 15:53 |
| Workflow | 01. Easy Redmine | workflow, starting with Easy Redmine | 03/08/2015 17:13 |
| How to add/change parent task | 01. Easy Redmine | parent task | 05/08/2015 10:15 |
| Project statistics | 01. Easy Redmine, Graphs, Charts, Statistics and Exports | statistics statistika | 06/08/2015 17:45 |
| Project chat (instant messages) | 01. Easy Redmine, Project Chat | chat | 06/08/2015 18:06 |
| Scheduler | 08. Additional plugins, Scheduler | scheduler | 11/08/2015 17:20 |
| Timesheets | 08. Additional plugins, Time Sheets | | 12/08/2015 17:14 |
| How to set up a helpdesk project | 04. Help desk, Help Desk | | 18/08/2015 18:25 |
| Email templates for Helpdesk | 04. Help desk, Help Desk | templates | 20/08/2015 17:11 |
| Help desk | 04. Help desk, Help Desk | helpdesk | 27/08/2015 17:25 |
| Custom fields | 01. Easy Redmine, 08. Additional plugins, Custom Fields with Formula | | 28/08/2015 17:40 |
| Uploading attachments (via JSON) | 09. Technical information, REST API documentation | tasks, attachment, rest api | 02/09/2015 17:22 |
| Meeting calendar | 08. Additional plugins, Meeting Calendar | calendar | 03/09/2015 17:30 |
| Project Price Calculations and Quotations | 05. Finance plugins, Project Price Calculations & Quotations | quotations, price, calculation, project | 04/09/2015 11:51 |
| Avatars and gravatars | 01. Easy Redmine | users, starting with Easy Redmine | 07/09/2015 16:55 |
| How to delete demo data | 09. Technical information | data | 16/09/2015 09:53 |
| Trackers | 01. Easy Redmine | tracker, starting with Easy Redmine, tasks | 16/09/2015 10:47 |
| Invoicing | 05. Finance plugins, Payroll and Invoicing Time Sheets | | 18/09/2015 16:19 |
| Archiving and unarchiving projects | 01. Easy Redmine, Project Templates | archive, unarchive | 22/09/2015 11:09 |
| How to add a new user | 01. Easy Redmine | starting with Easy Redmine, users | 22/09/2015 16:44 |
| To-do List | 01. Easy Redmine, To-do List | to-do | 22/09/2015 16:44 |

| Name | Knowledge category | Tags | Created |
|---|--|--|------------------|
| Export templates | 01. Easy Redmine | print, templates, PDF | 22/09/2015 16:45 |
| File management tools | 01. Easy Redmine | Document, attachment, file, tool, tips&tricks | 22/09/2015 16:46 |
| Quick project planning | 01. Easy Redmine, Quick Project Planner | quick planning, starting with Easy Redmine | 22/09/2015 16:46 |
| Repeating tasks | 01. Easy Redmine | repeating task repeat, tips&tricks | 22/09/2015 17:28 |
| CRM | Sales CRM, 06. Sales CRM | crm | 25/09/2015 17:20 |
| Personal statement | 01. Easy Redmine | personalization | 25/09/2015 17:46 |
| Custom design | 09. Technical information | brand, graphics, background, fonts, colors, tips&tricks, customization | 30/09/2015 17:37 |
| Working time calendar | 01. Easy Redmine | calendar, working time | 01/10/2015 17:51 |
| Easy Buttons (action buttons) | 01. Easy Redmine | button, tips&tricks | 01/10/2015 18:10 |
| User types | 01. Easy Redmine | users | 02/10/2015 13:04 |
| Task statuses | 01. Easy Redmine | status, starting with Easy Redmine, tasks | 02/10/2015 14:07 |
| Currency | 05. Finance plugins, Sales CRM, Payroll and Invoicing Time Sheets, 06. Sales CRM | currency, invoices, crm | 02/10/2015 14:37 |
| Meeting rooms | 08. Additional plugins, Meeting Calendar | rooms | 02/10/2015 15:34 |
| How to download a ER package to perform install or update | Installation/upgrading, 09. Technical information | update, package, install, starting with Easy Redmine | 06/10/2015 16:28 |
| How to work with Client zone | 01. Easy Redmine, 09. Technical information | | 06/10/2015 17:22 |
| Autocomplete | 01. Easy Redmine | autocomplete | 07/10/2015 17:39 |
| Quotes on login page | 01. Easy Redmine | quotes | 09/10/2015 14:55 |
| Milestones | 01. Easy Redmine, Project Templates | milestones | 09/10/2015 15:52 |
| Data import from MS Project | 01. Easy Redmine | project, msproject | 14/10/2015 17:33 |
| Video and audio conferences - Zoom integration | 01. Easy Redmine | zoom, meetings, audio/video conference | 15/10/2015 16:52 |
| iCal synchronization | 08. Additional plugins, Meeting Calendar, Scheduler | iCal, calendar, synchronization | 16/10/2015 16:56 |
| LDAP authentication | 01. Easy Redmine, 09. Technical information | LDAP | 16/10/2015 17:20 |
| How to import my Redmine data into EasyRedmine? (Cloud version) | 09. Technical information | data, redmine, export, import | 16/10/2015 17:23 |
| How do i check, which version of EasyRedmine I currently have? | Installation/upgrading, 09. Technical information | version | 16/10/2015 17:34 |
| Synchronize users and groups from another source | 01. Easy Redmine, 09. Technical information, REST API documentation | users | 20/10/2015 14:11 |
| Synchronize projects with a different system | 01. Easy Redmine, Project Templates, 09. Technical information, REST API documentation | project, rest api, redmine api, synchronization | 20/10/2015 14:20 |
| Synchronize tasks with other systems | 01. Easy Redmine, 09. Technical information, REST API documentation | tasks, rest api, redmine api, synchronization | 20/10/2015 14:32 |

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|--|--|--|------------------|
| Synchronize custom configuration with other systems | 01. Easy Redmine, 09. Technical information, REST API documentation | settings, roles, custom fields, rest api, redmine api, synchronization | 20/10/2015 14:36 |
| Synchronize time tracking with other systems | 01. Easy Redmine, 09. Technical information, Time Tracking and Stopwatch, REST API documentation | time tracking, rest api, redmine api, synchronization | 20/10/2015 14:37 |
| Synchronize project budgets with other systems | 05. Finance plugins, Project Budgets and Cash Flow, Payroll and Invoicing Time Sheets, 09. Technical information, REST API documentation | rest api, redmine api, synchronization, budgets | 20/10/2015 14:46 |
| Synchronize CRM with other systems | 04. Help desk, Sales CRM, Contacts, 09. Technical information, REST API documentation | crm, contacts, rest api, redmine api, synchronization | 20/10/2015 14:54 |
| Directory of corner situations | 10. Corner situations | | 20/10/2015 14:56 |
| Easy Redmine Mobile App (Android, iPhone) | 09. Technical information | app, android | 20/10/2015 17:25 |
| Project notifications and overall activity | 01. Easy Redmine | notifications | 22/10/2015 15:55 |
| Merging tasks | 01. Easy Redmine | merge | 22/10/2015 15:56 |
| Graphs and charts | 01. Easy Redmine, Dashboards and Homepages, Graphs, Charts, Statistics and Exports | charts | 22/10/2015 15:57 |
| Easy Gantt PRO | 01. Easy Redmine, Dashboards and Homepages, Graphs, Charts, Statistics and Exports, Easy Gantt PRO | gantt, milestones, tasks | 27/10/2015 13:27 |
| Authentication | 01. Easy Redmine | login | 27/10/2015 13:29 |
| Requirements management | 03. Agile management | requirements | 29/10/2015 16:51 |
| Project visibility and permissions | 01. Easy Redmine | project | 06/11/2015 16:50 |
| Parameters of Cloud solution | Installation/upgrading, 09. Technical information | | 06/11/2015 16:52 |
| Server solution versus Cloud - how do these 2 work? | 09. Technical information | | 06/11/2015 16:53 |
| Parameters of the Server solution? | 09. Technical information | | 06/11/2015 16:55 |
| GDPR features | 01. Easy Redmine | GDPR | 06/11/2015 16:58 |
| Rest API | 09. Technical information | | 16/11/2015 15:42 |
| Common Redmine Installation & Update troubles | 09. Technical information | | 16/11/2015 16:26 |
| Magic button aka task templates | 01. Easy Redmine, To-do List | tasks, tips&tricks | 16/11/2015 16:52 |
| How to move all the users from one group to another? | 09. Technical information, Back-end "hacks" | | 23/11/2015 17:00 |
| Search options | 01. Easy Redmine | search, tips&tricks | 23/11/2015 17:39 |
| How to control Easy Redmine via email | 01. Easy Redmine, Help Desk | helpdesk, email, update, tasks, tips&tricks | 24/11/2015 16:41 |
| Distributed tasks | 01. Easy Redmine | tasks | 01/12/2015 15:33 |
| How to add roles to users | 01. Easy Redmine | | 02/12/2015 14:46 |
| Roles and permissions | 01. Easy Redmine | | 02/12/2015 16:33 |
| Business Intelligence | 07. Strategic planning, Business Intelligence | trends, business | 02/12/2015 17:11 |

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|--|--|--|------------------|
| Task tracking | 01. Easy Redmine | tasks | 07/12/2015 17:43 |
| How to uninstall Easy Redmine plugins | Installation/upgrading, 09. Technical information | | 09/12/2015 15:52 |
| How are users counted in pricing? | 09. Technical information | | 09/12/2015 16:31 |
| Time tracking | 01. Easy Redmine, Time Tracking and Stopwatch | time logging, time tracking, working time | 15/12/2015 10:18 |
| Organization structure | 08. Additional plugins | organization structure | 15/12/2015 18:10 |
| Private comments | 01. Easy Redmine | | 16/12/2015 17:07 |
| Allow access to anonymous users | 01. Easy Redmine, 04. Help desk, Help Desk | | 18/12/2015 14:26 |
| Color schemes | 01. Easy Redmine | | 18/12/2015 15:36 |
| How to assign a task to more users | 01. Easy Redmine | | 05/01/2016 14:22 |
| Bulk edit | 01. Easy Redmine, 08. Additional plugins, 02. Resource management, 05. Finance plugins, 04. Help desk, 06. Sales CRM | tips&tricks | 06/01/2016 15:22 |
| How to hide the "New Task" button | 01. Easy Redmine | | 06/01/2016 15:44 |
| Budgets - Project budget and cash flow | 05. Finance plugins, Project Budgets and Cash Flow | cash flow, travel costs, wages, expenses, incomes, budgets | 07/01/2016 17:35 |
| Email notifications of a user | 01. Easy Redmine | email, notifications | 14/01/2016 16:40 |
| How to display tasks in calendar | 01. Easy Redmine | calendar, tasks | 14/01/2016 17:31 |
| Changed custom field list doesn't automatically update existing objects | 01. Easy Redmine | list | 01/02/2016 12:22 |
| Agile board - Scrum & Kanban | Agile Board, 03. Agile management | agile, board, charts, scrum, kanban | 09/02/2016 13:40 |
| Filters | 01. Easy Redmine | default, personalization, filter, list, calendar, modules, charts, customization | 12/02/2016 15:14 |
| Show ID in Task list and Tasks from filter | 01. Easy Redmine | ID, tasks | 22/02/2016 14:32 |
| Activity feed | 01. Easy Redmine | activity, feed, homepage, project, tips&tricks, modules | 04/03/2016 12:29 |
| The number of results in grouped and ungrouped listings | 01. Easy Redmine | results, filter, list, modules | 07/03/2016 18:46 |
| Internal error containing "Permission denied" | 09. Technical information | | 15/03/2016 15:25 |
| Resource Management | 02. Resource management, Resource Management | management, allocation, tasks, planning, resources | 07/04/2016 04:55 |
| Public projects | 01. Easy Redmine, Project Templates | | 12/04/2016 17:22 |
| Easy DMS - Document Management System | 08. Additional plugins, DMS - Document Management System | DMS, Document, workflow | 19/04/2016 12:41 |
| WebDAV - online editing | 01. Easy Redmine | WebDAV, online, editing | 25/04/2016 10:37 |
| CalDAV - Synchronize your calendar in Easy Redmine to your mobile device | 08. Additional plugins, Meeting Calendar | CalDAV, calendar, mobile, devices | 25/04/2016 10:41 |

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|---|---|---|------------------|
| CardDAV - Contact synchronization between Easy Redmine and mobile devices | 04. Help desk, Contacts, 06. Sales CRM | carddav, synchronization, Apple, contacts | 25/04/2016 10:43 |
| The single-table inheritance mechanism failed to locate the subclass | 09. Technical information, Internal errors | internal error | 10/05/2016 12:03 |
| Copying tasks | 01. Easy Redmine | copy, tasks | 19/05/2016 17:31 |
| Repository | 01. Easy Redmine, 09. Technical information, REST API documentation | git, svn, repository | 13/06/2016 14:33 |
| WBS - Work Breakdown Structure | 07. Strategic planning, WBS - Work Breakdown Structure | wbs, tasks, issues, visualization, project | 30/06/2016 16:28 |
| How to calculate project completion (% done ratio) | 01. Easy Redmine, Project Templates | project, tips&tricks | 11/07/2016 11:35 |
| Custom pages | 01. Easy Redmine, Dashboards and Homepages | personalization, customization, page | 11/07/2016 11:48 |
| Noticeboard | 01. Easy Redmine | page, personalization, tips&tricks | 11/07/2016 12:06 |
| Tags | 01. Easy Redmine | tags, tips&tricks | 11/07/2016 12:13 |
| Problem setting up Help desk with Gmail | 04. Help desk, Help Desk | Gmail, Help Desk, setting | 12/07/2016 14:13 |
| Keyboard Shortcuts in Easy Redmine | 01. Easy Redmine | Keyboard, Shortcuts, tips&tricks | 14/07/2016 11:19 |
| Easy Redmine translations | 09. Technical information | languages, translations | 21/07/2016 15:18 |
| PDF themes | 01. Easy Redmine | PDF, theme, export | 22/07/2016 16:49 |
| Checklists | 01. Easy Redmine | checklist | 11/08/2016 16:59 |
| Configuration for email notifications from Easy Redmine | 04. Help desk, Help Desk, 09. Technical information | email, configuration, helpdesk, mailbox, smtp, imap, pop3 | 12/08/2016 11:55 |
| Useful server commands | 09. Technical information, Back-end "hacks", Internal errors | server administration, admin, server, rails, mysql, database, console | 16/08/2016 10:18 |
| Test cases | Test Cases, 03. Agile management | test, cases | 22/08/2016 16:49 |
| Favorite task | 01. Easy Redmine | search, setting, tips&tricks, homepage, personalization, tags | 25/08/2016 14:16 |
| Wkhtmltopdf Errno::EPIPE (Broken pipe) | 09. Technical information, Internal errors | internal error | 01/09/2016 09:43 |
| Mysql2::Error (Too many connections) | 09. Technical information, Internal errors | internal error | 01/09/2016 09:46 |
| Userpreference is missing | 09. Technical information, Internal errors | internal error | 01/09/2016 09:52 |
| PG::GroupingError | 09. Technical information, Internal errors | internal error | 01/09/2016 09:54 |
| Error when creating a new item in administration >> categories | 09. Technical information, Internal errors | internal error | 01/09/2016 11:57 |
| Task sequences | 08. Additional plugins, Task Sequences (Discontinued) | sequence, plugins, project, tasks | 04/10/2016 15:01 |
| Skills management | 02. Resource management, Resource Management | management, skills | 12/10/2016 14:55 |
| Create a (sub)project - membership and roles | 01. Easy Redmine, Project Templates | project, subproject, roles | 20/10/2016 16:00 |
| How to handle estimated time (for advanced users only) | 08. Additional plugins, Custom Fields with Formula | computed custom fields, estimated time, subtasks, count, parent task | 24/10/2016 13:02 |

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|---|--|--|------------------|
| Group capacity planning | 02. Resource management, Resource Management | planning, production, machines, client, groups, capacity | 26/10/2016 13:16 |
| User sales targets on a page template (requires CRM) | 04. Help desk, Sales CRM, 06. Sales CRM | page, sales, gauge, business, planning, templates | 01/11/2016 16:58 |
| Business dashboards | 07. Strategic planning | business dashboards, trends, global filters, graphs & charts | 03/11/2016 10:46 |
| How to make an invoiced amount of money automatically add to a project budget | 05. Finance plugins, Payroll and Invoicing Time Sheets | incomes, budgets | 11/11/2016 16:38 |
| Resource dashboard | 02. Resource management, Resource Dashboards | resources, allocation, dashboard, gauge, charts | 18/11/2016 17:43 |
| Earned value management | Earned Value Management, 07. Strategic planning | earned value, management, project progress | 02/12/2016 17:18 |
| Redmine Plugin Generator | 08. Additional plugins, 09. Technical information | redmine, entity, generator, plugins | 02/02/2017 16:06 |
| Redmine calendars and contacts synchronization / Outlook plugin | 08. Additional plugins, Meeting Calendar | outlook, tasks, synchronization, crm, calendar | 16/02/2017 16:58 |
| How to use RSS feed (ATOM link) | 01. Easy Redmine | rss, atom, export, tasks | 24/02/2017 13:55 |
| Internal error after saving a comment with emoji | 09. Technical information, Internal errors | internal error | 15/06/2017 14:21 |
| Ruby versions (updating) | Installation/upgrading, 09. Technical information | | 19/07/2017 16:52 |
| How to work with Easy Redmine | 09. Technical information | starting with Easy Redmine, Gmail, QR | 15/08/2017 15:21 |
| 101 of internal server error - basic operations | 09. Technical information, Internal errors | | 05/09/2017 09:42 |
| Cron configuration | 04. Help desk, Help Desk, Alerts - Early Warning System, 09. Technical information, Back-end "hacks" | cron | 29/03/2018 14:24 |
| Items in project budget and overviews | 05. Finance plugins, Project Budgets and Cash Flow | budgets | 03/05/2018 11:01 |
| FAQ of Corner situations | 10. Corner situations | | 10/09/2018 10:16 |
| Convert SQLite into MySQL | 09. Technical information, Back-end "hacks" | mysql, sqlite | 28/11/2018 14:05 |
| Problems with project copying, creating template, or project from template | 09. Technical information, Back-end "hacks" | templates, copy, project | 28/11/2018 14:24 |
| Help Desk evaluation of emails | 04. Help desk | Help Desk | 09/01/2019 00:21 |
| How to keep your Redmine server secure | 09. Technical information, Back-end "hacks" | security | 23/01/2019 15:39 |
| URL Prefix (sub-uri) server configuration | 09. Technical information, Back-end "hacks" | | 27/02/2019 15:52 |
| How to set up Kerberos authentication (SSO) | 09. Technical information, Back-end "hacks" | SSO, Kerberos | 28/02/2019 11:06 |
| Diagrams | 08. Additional plugins, Diagrams | diagrams | 09/03/2019 16:01 |
| MySQL to Postgre | 09. Technical information, Back-end "hacks" | mysql, postgre | 27/03/2019 09:29 |
| rake aborted! STD: LoadError: cannot load such file -- sass | 09. Technical information, Internal errors | internal error | 24/04/2019 10:01 |

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|--|---|-----------------|------------------|
| Project News module | 01. Easy Redmine | project, news | 29/06/2019 02:43 |
| Task categories | 01. Easy Redmine | | 16/07/2019 18:13 |
| Release notes for version: 07.11 | 09. Technical information, Release notes | | 18/07/2019 11:20 |
| Release notes for version: 07.12 | 09. Technical information, Release notes | | 31/07/2019 18:17 |
| Release notes for version: 07.13 | 09. Technical information, Release notes | | 12/08/2019 15:55 |
| Release notes for version: 07.14 | 09. Technical information, Release notes | | 20/08/2019 14:19 |
| Release notes for version: 07.17 | 09. Technical information, Release notes | | 06/09/2019 18:08 |
| Release notes for version: 08.00 | 09. Technical information, Release notes | | 30/09/2019 18:45 |
| Risk Management | 08. Additional plugins, Risk Management | risk management | 20/11/2019 02:41 |
| Release notes for version: 09.00 | 09. Technical information, Release notes | | 14/01/2020 14:15 |
| Release notes for version: 10.0.x | 09. Technical information, Release notes | | 18/02/2020 18:40 |
| Release notes for version: 09.01 | 09. Technical information, Release notes | | 19/02/2020 15:24 |
| Database encryption on cloud | 09. Technical information | | 31/03/2020 16:18 |
| Release notes for version: 10.1.x | 09. Technical information, Release notes | version | 09/04/2020 16:16 |
| Email notifications from Cloud | 01. Easy Redmine, 09. Technical information, Back-end "hacks" | | 28/04/2020 17:45 |
| Release notes for version: 10.2.x | 09. Technical information, Release notes | version | 21/05/2020 14:30 |
| Release notes for version: 10.2.2 | 09. Technical information, Release notes | | 02/06/2020 18:03 |
| Release notes for version: 10.3.x | 09. Technical information, Release notes | | 12/06/2020 18:38 |
| Release notes for version: 10.2.3 | 09. Technical information, Release notes | | 14/06/2020 22:43 |
| Release notes for version: 10.3.1 | 09. Technical information, Release notes | | 29/06/2020 00:24 |
| Release notes for version: 10.3.3 | 09. Technical information, Release notes | | 17/07/2020 03:54 |
| Release notes for version: 10.4.x | Release notes | | 23/07/2020 16:36 |
| Release notes for version: 10.3.2 | 09. Technical information, Release notes | | 01/08/2020 02:45 |
| Release notes for version: 10.4.1 | 09. Technical information, Release notes | | 13/08/2020 01:59 |
| Release notes for version: 10.4.2 | 09. Technical information, Release notes | | 13/08/2020 02:34 |
| Release notes for version: 10.4.3 | 09. Technical information, Release notes | | 17/08/2020 02:43 |
| Release notes for version: 10.5.x | 09. Technical information, Release notes | | 25/08/2020 11:49 |
| Release notes for version: 10.4.4 | 09. Technical information, Release notes | | 27/08/2020 14:09 |
| Release notes for version: 10.5.1 | 09. Technical information, Release notes | | 27/08/2020 16:24 |
| Release notes for version: 10.6.x (Autumn edition) | 09. Technical information, Release notes | | 02/09/2020 12:01 |
| Release notes for version: 10.6.1 | 09. Technical information, Release notes | | 08/10/2020 03:26 |

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| Quick task editor | 01. Easy Redmine | tasks, subtasks | 13/10/2020 02:44 |
| Release notes for version: 10.6.2 | 09. Technical information, Release notes | | 19/10/2020 02:39 |
| Release notes for version: 10.7.x | 09. Technical information, Release notes | version | 23/10/2020 10:36 |
| Release notes for version: 10.6.3 | 09. Technical information, Release notes | | 24/10/2020 15:05 |