

# Tasks

Project	Subject	Assignee	Due date	Status	% Done	Total estimated time	Total spent time ratio
1 - Default Help Desk	Urgent!	Manager Manager	18.09.2017	To check	0	0.00	0.00
1 - Default Help Desk	Internal error	Dominka Helpdesk Coordinator	19.09.2017	Realisation	0	0.00	0.00
1 - Default Help Desk	Super serious bug	Steve Helpdesk Dispatcher	29.09.2017	Realisation	0	45.00	73
1 - Default Help Desk	Add a new setting	Maggie Helpdesk Operator	19.09.2017	Estimated	0	3.00	0
1 - Default Help Desk	Non-functional link	Dominka Helpdesk Coordinator	05.09.2017	New	0	50.00	0
1 - Default Help Desk	Please assist me	Steve Helpdesk Dispatcher	18.09.2017	New	0	0.00	0.00
1 - Default Help Desk	A standard question	Steve Helpdesk Dispatcher	19.09.2017	New	0	0.00	0.00
1 - Default Help Desk	Another ticket	Steve Helpdesk Dispatcher	19.09.2017	New	0	0.00	0.00
1 - Default Help Desk	Broken view	Steve Helpdesk Dispatcher	19.09.2017	New	0	0.00	0.00
1 - Default Help Desk	Simple bug		19.09.2017	New	0	0.00	0.00
1 - Default Help Desk	Error 404	Robert Kovacic	19.09.2017	New	0	0.00	0.00
1 - Default Help Desk	Timeout error	Steve Helpdesk Dispatcher	19.09.2017	New	0	0.00	0.00
1 - Default Help Desk	Alerts tweaking		19.09.2017	New	0	0.00	0.00
1 - Default Help Desk	Change current functionality		19.09.2017	New	0	0.00	0.00
1 - Default Help Desk	Feature suggestion		19.09.2017	New	0	0.00	0.00
Changeover	Acceptance of change request		10.12.2017	New	0	1.00	0
Changeover	Establishment of the change request		13.12.2017	New	0	2.00	0
Changeover	Preparation of documents for the presentation of the change request		20.12.2017	New	0	4.00	0
Changeover	Presentation of the change request		21.12.2017	New	0	4.00	0
Changeover	Approval of the change request		28.12.2017	New	0	4.00	0
Changeover	Feasibility study		04.01.2018	New	0	10.00	0
Changeover	Planning and resource management		11.01.2018	New	0	4.00	0

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Changeover	Arrange relations with suppliers		25.01.2018	New	0	8.00	0
Changeover	Arrange relations with subscribers		25.01.2018	New	0	8.00	0
Changeover	Edit price list		25.01.2018	New	0	4.00	0
Changeover	Edit marketing materials		25.01.2018	New	0	8.00	0
Changeover	Edit documentation (production, safety, QA)		25.01.2018	New	0	10.00	0
Changeover	Insert data into ERP system		24.02.2018	New	0	4.00	0
Changeover	Purchase		24.02.2018	New	0	4.00	0
Changeover	Preparation of production		24.02.2018	New	0	20.00	0
Changeover	Liquidation of the old products		24.02.2018	New	0	10.00	0
Changeover	Liquidation of the old raw materials		24.02.2018	New	0	10.00	0
Changeover	Preparation of the new production warehouse		24.02.2018	New	0	10.00	0
Changeover	Preparation of the new warehouse of final products		24.02.2018	New	0	10.00	0
Changeover	Preparation of security warehouse		24.02.2018	New	0	10.00	0
Changeover	Project evaluation		17.03.2018	New	0	4.00	0
Changeover	Final touches		17.03.2018	New	0	10.00	0
Changeover	Project completion		21.03.2018	New	0	2.00	0
Custom-made production	Acceptance of the demand		10.12.2017	New	0	1.00	0
Custom-made production	Establishment of the project		13.12.2017	New	0	2.00	0
Custom-made production	The mechanical part: Preparation of materials for the offer, composition resources		20.12.2017	New	0	4.00	0
Custom-made production	The electrical part: Preparation of materials for the offer, composition resources		20.12.2017	New	0	4.00	0
Custom-made production	The assembling of the offer for a customer		27.12.2017	New	0	4.00	0
Custom-made production	Transmission of the complete offer to customer		27.12.2017	New	0	1.00	0
Custom-made production	The approval of the offer by the customer		10.01.2018	New	0	0.00	0.00
Custom-made production	The mechanical part: Product design		09.02.2018	New	0	80.00	0
Custom-made production	The electrical part: Product design		09.02.2018	New	0	80.00	0
Custom-made production	Insert data into ERP system		11.03.2018	New	0	4.00	0
Custom-made production	Purchase		11.03.2018	New	0	4.00	0
Custom-made production	Preparation of production		11.03.2018	New	0	20.00	0
Custom-made production	Preparation of logistics		11.03.2018	New	0	4.00	0

Project	Subject	Assignee	Due date	Status	% Done	Total estimated time	Total spent time ratio
Custom-made production	Production		08.04.2018	New	0	120.00	0
Custom-made production	Mechanical assembly of product		08.04.2018	New	0	16.00	0
Custom-made production	Electrical assembly of product		08.04.2018	New	0	16.00	0
Custom-made production	Electrical installation at the customer´s		08.04.2018	New	0	16.00	0
Custom-made production	Product outgoing inspection		22.04.2018	New	0	2.00	0
Custom-made production	Check product against certification/standard		22.04.2018	New	0	2.00	0
Custom-made production	Approval of the handover protocol		22.04.2018	New	0	2.00	0
Custom-made production	Mechanical installation at the customer´s		13.05.2018	New	0	16.00	0
Custom-made production	Preparation of the handover protocol		13.05.2018	New	0	3.00	0
Custom-made production	Project evaluation		03.06.2018	New	0	4.00	0
Custom-made production	Final touches		03.06.2018	New	0	20.00	0
Custom-made production	Project completion		03.06.2018	New	0	2.00	0
New Help Desk Project	Re: Center Stage Wines Redirect Issue	Peter Project Man	05.12.2017	Realisation	0	18.00	0
New Help Desk Project	korong manager-hu	Manager IT	29.11.2017	New	0	8.00	0
New Help Desk Project	korong ondreje	Ondrej Ezr	30.11.2017	New	100	8.00	100
New Help Desk Project	korong		04.01.2018	New	33	24.00	33
New Help Desk Project	korong consultant	Jordan Sales Director	04.01.2018	New	0	8.00	0
New Help Desk Project	login error		13.02.2018	New	0	0.00	0.00
Pure Waterfall Model	Requirement Gathering and Analysis	Project Management Department	16.04.2017	New	0	20.00	0
Pure Waterfall Model	Market research	Project Management Department	16.04.2017	New	0	5.00	0
Pure Waterfall Model	System Design	Development Department	26.04.2017	New	0	15.00	0
Pure Waterfall Model	Implementation	Implementation Department	07.05.2017	New	0	15.00	0
Pure Waterfall Model	Integration and Testing	Implementation Department	17.05.2017	New	0	20.00	0
Pure Waterfall Model	Create testing scenarios	Implementation Department	17.05.2017	New	0	5.00	0
Pure Waterfall Model	Deployment of System	Implementation Department	28.05.2017	New	0	20.00	0

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Pure Waterfall Model	Training of the users	Implementation Department	28.05.2017	New	0	5.00	0
Pure Waterfall Model	Maintenance	Customer Support Department	08.06.2017	New	0	15.00	0
Serial production	Acceptance of the demand		10.12.2017	New	0	1.00	0
Serial production	Establishment of the project		13.12.2017	New	0	2.00	0
Serial production	Preparation of documents for the offer, composition resources		20.12.2017	New	0	4.00	0
Serial production	The assembling of the offer for a customer		27.12.2017	New	0	4.00	0
Serial production	Transmission of the complete offer to customer		27.12.2017	New	0	1.00	0
Serial production	The approval of the offer by the customer		10.01.2018	New	0	0.00	0.00
Serial production	Product design		09.02.2018	New	0	80.00	0
Serial production	Production technology		09.02.2018	New	0	40.00	0
Serial production	Insert data into ERP system		11.03.2018	New	0	4.00	0
Serial production	Purchase		11.03.2018	New	0	40.00	0
Serial production	Preparation of production		11.03.2018	New	0	20.00	0
Serial production	Preparation of logistics		11.03.2018	New	0	4.00	0
Serial production	Preparation of the warehouse of final products		11.03.2018	New	0		0.00
Serial production	Preparation of production warehouse		11.03.2018	New	0	10.00	0
Serial production	Preparation of security warehouse		11.03.2018	New	0	10.00	0
Serial production	Production		08.04.2018	New	0	120.00	0
Serial production	Product outgoing inspection		22.04.2018	New	0	2.00	0
Serial production	Check product against certification/standard		22.04.2018	New	0	2.00	0
Serial production	Logistics of final product		13.05.2018	New	0	2.00	0
Serial production	Evaluation of the project		02.06.2018	New	0	4.00	0
Serial production	Change request		02.06.2018	New	0	10.00	0
Serial production	Liquidation of the remaining products		02.06.2018	New	0	10.00	0
Serial production	Liquidation of warehouse of final products		02.06.2018	New	0	10.00	0
Serial production	Liquidation of production warehouse		02.06.2018	New	0	10.00	0
Serial production	Liquidation of raw materials		02.06.2018	New	0	10.00	0
Serial production	Project completion		03.06.2018	New	0	2.00	0
Small scale serial production	Acceptance of the demand		10.12.2017	New	0	1.00	0

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Small scale serial production	Establishment of the project		13.12.2017	New	0	2.00	0
Small scale serial production	Preparation of documents for the offer, composition resources		20.12.2017	New	0	4.00	0
Small scale serial production	The assembling of the offer for a customer		24.12.2017	New	0	4.00	0
Small scale serial production	Transmission of the complete offer to customer		27.12.2017	New	0	1.00	0
Small scale serial production	The approval of the offer by the customer		10.01.2018	New	0	0.00	0.00
Small scale serial production	Product design		09.02.2018	New	0	80.00	0
Small scale serial production	Production technology		09.02.2018	New	0		0.00
Small scale serial production	Production of the prototype		23.02.2018	New	0	10.00	0
Small scale serial production	Insert data into ERP system		29.03.2018	New	0	4.00	0
Small scale serial production	Purchase		29.03.2018	New	0		0.00
Small scale serial production	Preparation of production		29.03.2018	New	0	20.00	0
Small scale serial production	Preparation of logistics		29.03.2018	New	0	4.00	0
Small scale serial production	Preparation of the warehouse of final products		29.03.2018	New	0	10.00	0
Small scale serial production	Preparation of production warehouse		29.03.2018	New	0	10.00	0
Small scale serial production	Preparation of security warehouse		29.03.2018	New	0	10.00	0
Small scale serial production	Production		22.04.2018	New	0	120.00	0
Small scale serial production	Audit of production process (by the customer)		22.04.2018	New	0	16.00	0
Small scale serial production	Product outgoing inspection		06.05.2018	New	0	2.00	0
Small scale serial production	Check product against certification/standard		06.05.2018	New	0	2.00	0
Small scale serial production	Check product against customer requirements		06.05.2018	New	0	2.00	0
Small scale serial production	Logistics of final product		27.05.2018	New	0	16.00	0
Small scale serial production	Approval of the handover protocol		27.05.2018	New	0	2.00	0
Small scale serial production	Preparation of the handover protocol		27.05.2018	New	0	3.00	0
Small scale serial production	Project evaluation		17.06.2018	New	0	4.00	0
Small scale serial production	Change request		17.06.2018	New	0	20.00	0
Small scale serial production	Liquidation of the remaining products		17.06.2018	New	0	10.00	0
Small scale serial production	Liquidation of production warehouse		17.06.2018	New	0	10.00	0
Small scale serial production	Liquidation of warehouse of final products		17.06.2018	New	0	10.00	0
Small scale serial production	Project completion		20.06.2018	New	0	2.00	0
Small scale serial production	Prototype design		23.02.2019	New	0	20.00	0

Project	Subject	Assignee	Due date	Status	% Done	Total estimated time	Total spent time ratio
Small scale serial production	Approval of the prototype (by the customer)		02.03.2019	New	0	0.00	0.00
VIP Clients	Issue report	Maggie Helpdesk Operator	12.08.2017	To check	0		0.00
VIP Clients	Critical Ticket	Manager Manager	26.09.2017	To check	0	10.00	80
VIP Clients	statistic task		03.10.2017	To check	0	0.00	0.00
VIP Clients	Incorrect values in export	Maggie Helpdesk Operator	12.08.2017	Consultation	0		0.00
VIP Clients	Need Help	Ricky Account	27.09.2017	Consultation	0	0.00	0.00
VIP Clients	critical	Manager Manager	28.09.2017	Consultation	0	0.00	0.00
VIP Clients	Some early results and questions on the All Tribes deployment...	Robert Kovacik	29.09.2017	Consultation	0	0.00	0.00
VIP Clients	test222	Manager Manager	27.09.2017	Realisation	0	0.00	0.00
VIP Clients	Ticket - priorit Normal	Manager Manager	27.09.2017	Realisation	0	0.00	0.00
VIP Clients	create image	Maggie Helpdesk Operator	01.10.2017	Realisation	100	20.00	1
VIP Clients	Action buttons + drop zones	Steve Helpdesk Dispatcher	25.08.2017	Approved	0	60.00	0
VIP Clients	New feature	Dominka Helpdesk Coordinator	01.10.2017	Approved	0	50.00	0
VIP Clients	Drag and drop sorting SLA keywords	Client Bohemia	29.09.2017	Estimated	0	6.00	0
VIP Clients	ss			New	0		0.00
VIP Clients	My salary has incosistet figures		22.08.2017	New	0		0.00
VIP Clients	prueba desde cliente		23.08.2017	New	0		0.00
VIP Clients	Normal Help Ticket		29.09.2017	New	0	5.00	0
VIP Clients	Question		29.09.2017	New	0	0.00	0.00
VIP Clients	Button missing		29.09.2017	New	0	0.00	0.00
VIP Clients	Idea for a new feature		29.09.2017	New	0	0.00	0.00
VIP Clients	Remove obsolete function		29.09.2017	New	0	0.00	0.00
VIP Clients	Can't add new project member		29.09.2017	New	0	0.00	0.00
VIP Clients	Support request		29.09.2017	New	0	0.00	0.00
Work Allocation and Management	Receiving paper items	Back-office	16.10.2017	New	0	20.00	0
Work Allocation and Management	Collecting, counting, copying	Department Back-office	16.10.2017	New	0	5.00	0
Work Allocation and Management	Distributing work	Department Back-office	23.10.2017	New	0	15.00	0

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Work Allocation and Management	Tracking work items	Back-office	30.10.2017	New	0	15.00	0
Work Allocation and Management	Managers' lack of visibility into bottlenecks	Department Back-office	13.11.2017	New	0	20.00	0
Work Allocation and Management	Consulting	Department Back-office	13.11.2017	New	0	5.00	0
Work Allocation and Management	Measuring and assessing the quality of work items completed	Department Back-office	20.11.2017	New	0	15.00	0
Work Allocation and Management	Measuring employee productivity and output	Department Back-office	27.11.2017	New	0	20.00	0
Work Allocation and Management	Delivering scorecards	Department Back-office	27.11.2017	New	0	5.00	0