

## VIP Clients - General troubleshooting

### #465 - Normal Help Ticket

17/11/2017 18:48 - Maggie Helpdesk Operator

<b>Status:</b>	New	<b>Start date:</b>	27/09/2017
<b>Priority:</b>	Easy task	<b>Due date:</b>	29/09/2017
<b>Assignee:</b>		<b>% Done:</b>	0%
		<b>Estimated time:</b>	5.00 h
		<b>Spent time:</b>	0.00 h

**Skill 1 required?:**

#### Description

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Normal Help Ticket

#### Budgets

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Plan		Reality	
Incomes:	0.00 €	BAC (Budget at Completion):	0.00 €
Personnel costs:	0.00 €	Personnel costs:	0.00 €
Expenses:	0.00 €	Expenses:	0.00 €
Profit:	0.00 €	Profit:	0.00 €
		Spent time:	0.0 hrs.

#### History

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##### #905 - 19/11/2017 13:30 - Manager Manager

- Tracker changed from Help Desk Ticket to General troubleshooting
- Assignee set to Peter Project Man

##### #1048 - 19/11/2017 13:35 - Manager Manager

- Estimated time set to 5.00 h

##### #1036 - 19/11/2017 13:42 - Dominka Helpdesk Coordinator

- Priority changed from Normal to Easy task

##### #1049 - 19/11/2017 13:45 - Manager Manager

- Start date changed from 13/09/2015 to 14/09/2015

##### #1050 - 19/11/2017 13:45 - Manager Manager

- Due date changed from 14/09/2015 to 16/09/2015

##### #1051 - 19/11/2017 13:46 - Manager Manager

- Due date changed from 16/09/2015 to 18/09/2015

##### #1557 - 22/11/2017 15:48 - Manager Manager

- Due date changed from 29/02/2016 to 15/04/2016
- Start date changed from 25/02/2016 to 13/04/2016

##### #5105 - 29/11/2017 13:11 - Dominka Helpdesk Coordinator

- Assignee changed from Peter Project Man to Dominka Helpdesk Coordinator

##### #5107 - 29/11/2017 13:13 - Dominka Helpdesk Coordinator

- Assignee deleted (Dominka Helpdesk Coordinator)

**#5110 - 29/11/2017 13:14 - Dominka Helpdesk Coordinator**

- Assignee set to *Dominka Helpdesk Coordinator*

**#5112 - 29/11/2017 13:16 - Dominka Helpdesk Coordinator**

- Assignee deleted (*Dominka Helpdesk Coordinator*)

**#5114 - 29/11/2017 13:19 - Dominka Helpdesk Coordinator**

- Assignee set to *Dominka Helpdesk Coordinator*

**#5115 - 29/11/2017 13:22 - Dominka Helpdesk Coordinator**

- Assignee deleted (*Dominka Helpdesk Coordinator*)